

WILTSHIRE POLICE



Via Email



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date:13/05/2024

Our ref: FOI 2024/458

Reply contact name:

Dear

I write in connection with your request for information dated 26/04/2024 concerning shoplifting police attendance.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote with Response:

1) How many incidents of shoplifting were reported to your force in the following calendar years: 2023, 2022 and 2021.

This data is taken from the Niche system and includes all reported shoplifting incidents from all origins.

Reported Year	Crimes	Non Crime Incidents	Total
2021	2512	75	2587
2022	3124	138	3262
2023	4205	251	4456

2) How many of those reports resulted in an officer attending the scene in the following calendar years: 2023, 2022 and 2021.

Please note this only includes incidents reported and recorded on the Storm system through the Control centre. Therefore, it does not include all incidents listed in Q1 as some incidents will have been reported by other means such as online or email after the event and will not appear on the Storm system.

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Reported Year	Attended Incidents reported through Storm (Control Centre)	Not Attended reported through Storm (Control Centre)
2021	473	213
2022	672	314
2023	636	266
Grand Total	1781	793

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Keeping Wiltshire Safe

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>