

WILTSHIRE POLICE



Via email



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 17/05/2024

Our ref: FOI 2024/439

Reply contact name:

Dear

I write in connection with your request for information dated 22/04/2024 concerning parking ticket scams.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by Business Intelligence and the Justice Traffic teams at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

I would like to please make an FOI request for the following information and data.

Motorists have fallen foul of parking ticket scams and it has recently been in the news:

<https://www.birminghammail.co.uk/motoring/motoring-news/drivers-warned-over-parking-ticket-29033642>

I wanted to know if you could please provide me with data for the past 12 months about reported parking ticket scams. I would like to know:

- How many reports of parking tickets scams you have had since April 2023
- Where these reports have taken place
- Who reported it – including their age and gender
- How much they were scammed out of

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Response

No information is held by Wiltshire Police in relation to parking tickets or parking ticket scams. This information is more likely to be held by councils. In Wiltshire there are 2 local councils – Wiltshire Council and Swindon Borough Council.

You can contact these councils for FOI requests using the following links:

Wiltshire: [Freedom of Information requests - Wiltshire Council](#)

Swindon: [Make a Freedom of Information request | Swindon Borough Council](#)

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Keeping Wiltshire Safe

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>