



Force Disclosure Unit
Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 12th April 2024

Ref: FOI 2024/269

Dear,

I write in connection with your request for information dated 2nd March 2024 concerning our crime recording system. My apologies for the delay.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted our ICT department – I am now able to respond as follows.

You wrote & our response:

1. Can you please provide the system software name you use for recording crime?
[NicheRMS365 \(Niche Record Management System\).](#)

I understand that police forces may (or may not depending on which one) use different softwares in recording and extracting crime data.

2. What programming language is your software written in?
[No information held.](#)
3. In addition to this can you please provide whether you have the automated capacity (i.e in this case you would not have to manually review cases) to be able to fetch/retrieve the characteristics of

a. Ethnicity

Of suspect? [Yes / Early 2006.](#)
Of victim? [Yes / Early 2006.](#)

b. Nationality

Of suspect? [Yes / Early 2006.](#)

Of victim? [Yes / Early 2006.](#)

c. Religion

Of suspect? [Yes / Early 2006.](#)

Of victim? [Yes / Early 2006.](#)

d. Country of birth

Of suspect? [Yes / Early 2006.](#)

Of victim? [Yes / Early 2006.](#)

e. The legal residency (i.e whether the person was arrested for a crime who was then found to be illegally residing in the UK)

[No.](#)

[Please note, that we do not have anything set up which 'automatically' generates lists of these characteristics. For example, we do not automatically get presented with a list of the ethnicity of victims. We can manually search for these based on individual values, for example, we could search for 'Argentinian Victims'. The caveat being of course that we have recorded that information in the first place.](#)

4. If YES to the above answers in 3, can you please provide the year when you first:

Recorded said characteristics? [As above.](#)

Were able to retrieve automatically on your software? [We do not retrieve this information 'automatically' \(as explained above\).](#)

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

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4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk