

From: [Internal Communications](#)
To: [Whole Force](#)
Subject: New anonymous reporting system introduced by Counter Corruption Unit
Date: 19 December 2023 16:18:02

Rationale for Whole Force email: Launch of Safe2Say Anonymous Reporting System by Counter Corruption Unit

Message sent on behalf of Detective Superintendent Liz Coles, Head of PSD

Dear colleagues,

Building trust and confidence with our communities is central to everything we do as a police force.

The Counter Corruption Unit (CCU) is a key part of this as it takes information and intelligence submitted anonymously and investigates any possible corrupt activity. Currently, the CCU receives anonymous intelligence from a variety of channels including the Crimestoppers Integrity Line, via our Professional Standards Department, information and intelligence from staff directly and from members of public.

The Crimestoppers Integrity Line offers complete anonymity and the ability to have an anonymous two-way conversation. However, the timeframe of this two-way option closes forever after 14 days which can prevent intelligence being developed or explored further.

In response to this, the CCU has worked with ICT to establish a new internal reporting mechanism which is completely anonymous.

Today, we launch the CCU '**Safe2Say**' Anonymous Reporting System. This is a bespoke internal reporting system which is geared to giving officers, staff and volunteers the confidence to report any wrongdoing, concerns they have or intelligence surrounding our workforce.

The CCU have worked hard to ensure this new channel gives 100% anonymity to those using it to report concerns. To reinforce this, lawful business monitoring has been specifically turned off when the Safe2Say reporting website is accessed on work computers or devices for total peace of mind.

There will be no emails exchanged between the reporting person and CCU, instead, at the point of a submission, the individual will be given a unique 16 digit ID to log back into their report to talk to CCU or track the progress of the investigation. This provides CCU a vital opportunity to engage with the reporting person without their identity being known and allows for further information to be exchanged, including digital media. The benefit of this approach is that there are no time limits, which ensures the submission of information and intelligence will not be limited to a specific time period.

Any information received will be reviewed and decisions on the appropriate course of action made. This could include being shared with the Professional Standards Unit, information being given to supervisors for performance management, to form part of Misconduct and Gross Misconduct cases and, occasionally, it may form part of a criminal case.

You can access the [Safe2Say Anonymous Reporting System](#) here.

You can also raise concerns or submit information in the following ways:

- [Crimestoppers Integrity Line](#)
- Email CCU on CCU@wiltshire.police.uk or PSD on ProfStand@wiltshire.police.uk
- Speak with CCU [REDACTED]
- MS Teams the CCU or PSD departments
- Visit their offices at Police HQ
- Raise any concerns with your supervisors.

Tackling corrupt behaviour is everyone's business. If you have information, you must share it.

Thank you for your help in this matter,

D/Supt Liz Coles
Head of PSD

Whole Force email authorised by Corporate Communications and Engagement

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