



WILTSHIRE POLICE

Force Disclosure Unit

Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 24th January 2024

Ref: FOI 2023/071

I write in connection with your request for information dated 15th January 2024 concerning Shoplifting.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted performance team – I am now able to respond as follows.

You wrote:

1 - The number of shoplifting incidents reported to your police force in the following calendar years – 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022 and 2023 (one figure for each year please).

2 – The number of times an officer or representative from your police force attended in person to a reported incident of shoplifting in the following calendar years – 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022 and 2023 (one figure for each year please).

Our response:

Year	Filed	Filed by CMU	Filed on 1st submission	New	Grand Total
2013	2378	1008	55		3441
2014	2460	721	18		3199
2015	3269	585	25		3879
2016	2846	636	227		3709
2017	3058	1	1158		4217
2018	3064	3	1400		4467
2019	2824	30	1896		4750
2020	1428	218	894		2540
2021	1458	94	1034		2586
2022	1963	194	1105		3262
2023	1781	207	1560	895	4443
Grand Total	26529	3697	9372	895	40493

Proud to serve and protect our communities

Filed - This is an attended incident

Filed by CMU - This is mainly a desk investigation however an Officer or PCSO may have visited to obtain evidence eg CCTV camera footage

Filed on 1st submission - This is where there is no investigation - no suspect / no evidence available

New - This is under investigation

Please note - this data includes crimes & non crime incidents

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,
Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

Proud to serve and protect our communities

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk