

**Police Headquarters**

London Road
DEVIZES
Wiltshire
SN10 2DN

disclosure@wiltshire.police.uk

Date 15th January 2024

Our ref: FOI 2024/038

Reply contact name is:

Dear XXXXX,

I write in connection with your request for information, dated 11th January 2024 concerning subject access requests.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the force disclosure department of Wiltshire Police.

Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

Please note that this request comes in three parts. I would like to request the following information:

(1) For the year 2021 (1st January 2021 to 31st December 2021), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

(a) How many Subject Access Requests received in 2021 were responded to within one calendar month?

b) How many Subject Access Requests received in 2021 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR?

(c) How many Subject Access Requests received in 2021 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?

(d) Out of those Subject Access Requests received in 2021 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months

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(2) For the year 2022 (1st January 2022 to 31st December 2022), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

(a) How many Subject Access Requests received in 2022 were responded to within one calendar month?

b) How many Subject Access Requests received in 2022 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR

(c) How many Subject Access Requests received in 2022 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?

(d) Out of those Subject Access Requests received in 2022 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months

(3) For the year 2023 (1st January 2023 to 31st December 2023), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

(a) How many Subject Access Requests received in 2023 were responded to within one calendar month?

b) How many Subject Access Requests received in 2023 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR

(c) How many Subject Access Requests received in 2023 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?

(d) Out of those Subject Access Requests received in 2023 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months

Our response:

The information that you are requesting for part of your request (namely sections B and C of your questions above) is not stored in a way which permits easy retrieval. This is because in order to obtain this information, we would need to manually investigate the notes of each individual request, to determine whether or not an extension was applied to each case.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

Please note, that if one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Although excess cost removes the forces' obligations under the Freedom of Information Act, as a gesture of goodwill I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the
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remainder of your request. What I am able to provide you are the answers documented below –

(1) For the year 2021 (1st January 2021 to 31st December 2021), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

471 requests received.

(a) How many Subject Access Requests received in 2021 were responded to within one calendar month?

385 responded within 30 days.

(d) Out of those Subject Access Requests received in 2021 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months?

1 response sent after three calendar months; 1 of which was sent out over six calendar months.

(2) For the year 2022 (1st January 2022 to 31st December 2022), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

564 requests received.

(a) How many Subject Access Requests received in 2022 were responded to within one calendar month?

445 responded within 30 days.

(d) Out of those Subject Access Requests received in 2022 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months?

6 responses sent after three calendar months; 2 of which were sent out over six calendar months.

(3) For the year 2023 (1st January 2023 to 31st December 2023), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

599 requests received.

(a) How many Subject Access Requests received in 2023 were responded to within one calendar month?

414 responded within 30 days.

(d) Out of those Subject Access Requests received in 2021 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months?

3 responses sent after three calendar months; 0 of which were sent out over six calendar months.

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Under our Section 16 duty to provide advice and assistance, we are able to advise you how to refine your request to a more manageable level. If you were to refine your request to a more manageable level; for example, reducing the number of years for which you request this level of detail, we may be able to answer the remaining queries within your request within the time allowed by the fees regulations.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12 – Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with Section 17 of the Act, this letter represents a Refusal Notice for this particular request.

If you wish to discuss this further, then please do not hesitate to contact me.

I am satisfied that all the relevant information has been passed to me, and been considered in the light of your request, within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker