

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

XXXXXX – by E Mail

Date: 5th January 2024

Your ref: FOI

Our ref: FOI 2023 / 1181

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 12th December 2023 concerning Print Management.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having consulted our Facilities , ICT , Finance and Procurement Teams - I am now able to respond as follows.

You wrote (and Our Response) :

- Do you lease/rent or Purchase your MFD's/Photocopiers ?

We lease/rent our MFD's but don't have any photocopiers

- Who is your current supplier ?

Ricoh

- What is the current number of MFD's/Photocopiers within the organisation ?

62 MFD's , 0 Photocopiers

- What make/model are the MFDs/Photocopiers ?

MPC8003SP / MPC3004exSP and 2 print room devices IMC3000



INVESTOR IN PEOPLE

- What is the total mono print volume for the MFD's/Photocopiers ?

145,052 September 2022 to August 2023

- What is the total colour print volume for the MFD's/Photocopiers ?

69,446 September 2022 to August 2023

- What is the approximate spend on service over the last 12 months ?

Rental cost has been £66k pa.

Click costs have been £26k pa – these are the unit costs associated with the physical usage of the machines.

Any repair costs will have been met by the supplier as part of the rental agreement.

- When does the Rental and or service agreement end for the MFDs/photocopiers, and what was the original contract term ?

Current contract ends October 2024 – there is a regional procurement process beginning in the New Year.

The contract was originally awarded in October 2018 but was not actually signed until cMarch 2019.

- Do you lease/rent or Purchase your desktop printers ?

Purchase only

- Who is the current supplier ?

N/A - there is no single or contract for these, we obtain a selection of quotes if we want to buy one

- What is the current number of desktop printers within the organisation ?

No Information Held

- What make/model are the desktop printers ?

Various models – usually HP (exact models – No Information Held)

- What is the total mono print volume for the desktop printers ?

No Information Held

- What is the total colour print volume for the desktop printers ?

No Information Held

- What is the approximate spend on service over the last 12 months ?

Nil – repair costs are generally not economical and machines would be replaced with new if required.

- When does the rental and or service agreement end for the desktop printers, and what was the original contract term ?

Not applicable

- What is the contact email for the person who deals with the printer and MFD contracts ?

Layla.ASTLEY@devonandcornwall.pnn.police.uk
Anthea.benyon@wiltshire.police.uk

Please Note

There is no obligation on an Authority to provide any rationale when supplying a No Information Held response to an FOI.

However, under our Section 16 obligation to be as helpful as possible to an applicant I can confirm that where we have provided a response of that nature it is because the data you are requesting is not recorded.

It should also be noted that where no information currently exists there is no obligation on an Authority to create information solely to answer an FOI request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk