

**Police Headquarters**

London Road
DEVIZES
Wiltshire
SN10 2DN

disclosure@wiltshire.police.uk

Date: February 16, 2024

Our ref: FOI 2023/1212

Reply contact name is:

Dear,

I write in connection with your request for information, dated 22nd December 2023, concerning cyber security.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, searches were conducted with the IT Department of Wiltshire Police.

Your request for information has now been considered and it is not possible to meet your requirements in full.

You Wrote:

1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats
2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.
3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.

For each of the different types of cyber security services can you please provide me with:

1. Who is the existing supplier for this contract?
2. What does the organisation annually spend for each of the contracts?
3. What is the description of the services provided for each contract?

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4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)
5. What is the expiry date of each contract?
6. What is the start date of each contract?
7. What is the contract duration of the contract?
8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.
9. Number of Licenses (ONLY APPLIES TO CONTRACT 3)

Response:

Question One

- 1) Standard Firewall
Insight
- 2) 137,498
- 3) Support and software assurance
- 4) Checkpoint
- 5) 20/12/24
- 6) 21/12/23
- 7) 1yr
- 8) Justin Buszard Network Operations Manager – Justin.buszard@wiltshire.police.uk

Question Two

- 1) Phoenix Software Solution
- 2) SIEM £38180 Annually
- 3) AV Tools are charged via subscription with an annual renewal
SIEM and Anti Virus Tools
- 5) SIEM 31/01/2025
AV Tools are managed via subscription with an annual renewal per user
- 6) SIEM 31/01/2023
AV Tools are charged via subscription with an annual renewal
- 7) SIEM 24 Months
AV Tools are charged via subscription with an annual renewal
- 8) Mark Levitt Mark.levitt@wiltshire.police.uk 01225 256 319
- 9) 3000

Question Three

- 1) Phoenix
- 2) £1.05m
- 3) Microsoft 0356 E5
- 4) Microsoft
- 5) March 2024
- 6) March 2024
- 7) 12 months
- 8) Mark Levitt Mark.levitt@wiltshire.police.uk 01225 256 319
- 9) 2,765

The information that you are requesting for Question Two (4) is exempt by virtue of the following exemptions:

Section 24(1) – National Security

Section 31(1) – Law Enforcement

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Both Sections 24 and 31 are prejudice based and qualified exemptions, therefore the harm (prejudice) in disclosure should be evidenced and the public interest given.

Overall Harm

The disclosure of this information would aid cyber-criminals by highlighting potential vulnerabilities / weaknesses in our IT system which could then be exploited. This would negatively affect sensitive police systems and infrastructure, therefore placing our ability to conduct law enforcement into jeopardy, meaning that the country / members of the public would be placed at risk of harm and more vulnerable to terrorism. It would also negatively affect operational policing, as cyber criminals and terrorists could target specific forces with perceived weaknesses, which would negatively affect their ability to prevent and detect crime.

Public Interest Test

Section 24 – National Security

Factors Favouring Disclosure

The public are entitled to know how public funds are spent and disclosure would demonstrate Wiltshire Police's dedication to openness and transparency.

Factors Favouring Non-Disclosure

This is sensitive information and by placing this into the public domain would aid cyber-criminals and terrorists in carrying out cyber attacks on Wiltshire Police. By disclosing this information, it could highlight potential vulnerabilities and weaknesses which could be exploited. By doing so, cyber criminals and terrorists would be able to negatively affect our infrastructure and therefore the nation's security would be more vulnerable.

Section 31 – Law Enforcement

Factors Favouring Disclosure

By disclosing this information the public would see where public funds are being spent and would demonstrate that Wiltshire Police is as open and transparent as possible.

Factors Favouring Non-Disclosure

The disclosure of this information would negatively affect operational policing and therefore our ability to detect and prevent crime. This is as the disclosure of this information could highlight vulnerabilities / weaknesses in our IT systems, which criminals could then exploit via cyber-attacks. If they were to do so and our IT systems were brought down or reduced in their ability to work effectively and efficiently, as above we would not be able to prevent and detect crime to the required level. This would place members of the public at risk not only at a national level via potential terrorism activity, but locally via our ability to safeguard and protect them.

Balance Test

The security of the country is of paramount importance and the Police Service will not divulge information if to do so would place the safety of an individual at risk or undermine national security. Whilst there is public interest in how public funds are spent within

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policing, there is a very strong public interest in safeguarding both national security and the police service's law enforcement capabilities.

As much as there is public interest in seeing how Wiltshire Police spends public funds, this will only be overridden in exceptional circumstances, which this Freedom of Information request is not. Therefore, it is our opinion that for these issues the balance test for disclosing the information requested is not made out.

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice for those aspects of your request.

Exemption applied:

Section 24(1) – National Security

Section 31(1) – Law Enforcement

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



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Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire

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SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>