



WILTSHIRE POLICE

Force Disclosure Unit

Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 4th December 2023

Ref: FOI 2023/1132

Dear,

I write in connection with your request for information dated 24th November 2023 concerning anti-social behaviour.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted our Performance Team – I am now able to respond as follows.

You wrote:

- a. Data on the number of incidents of anti-social behaviour your force dealt with for each of the calendar years 2021, 2022 and 2023 (to date).
- b. Data on the number of incidents of anti-social behaviour your force responded to in person (including all police officers and PCSOs) for each of the calendar years 2021, 2022 and 2023 (to date).

Our response:

STORM Incidents:

Year	Attended	Not Attended
2021	9357	3274
2022	8045	3232
2023 (to 26/11/23)	5680	2986

Please note, that a report of anti-social behaviour (ASB) that comes into the force on an initial call and is recorded on our STORM system, does not necessarily remain as being

Proud to serve and protect our communities

recorded as ASB in our crime recording system, Niche. This is because an initial call of ASB may be crimed differently when officers attend the scene and find that actually either ASB has not taken place or a more pressing crime had occurred, and therefore, the more pressing crime would've been recorded on our crime recording system, Niche, as opposed to ASB that was originally reported and recorded on STORM.

Niche Incidents:

Reported Year	Attended	Not Attended
2021	3752	379
2022	3963	243
2023 (to 26/11/23)	3662	202

Similarly to the explanation provided above, ASB incidents recorded in Niche may not have necessarily started out as ASB in STORM. This is because we may receive an initial call reporting something other than ASB but when officers attend, they may find that in fact ASB had occurred, therefore, in Niche the incident will show as ASB but within STORM, the offence that was initially reported will remain in place.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

Proud to serve and protect our communities

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk