

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

XXXXXX – by E Mail

Date: 8th November 2023

Your ref: FOI

Our ref: FOI 2023 / 1074

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 7th November 2023 concerning Domestic Abuse Calls & Attendances.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having consulted our Business Performance Team - I am now able to respond as follows.

You wrote (and Our Response) :

As a freedom of information request, please provide:

On 26th December 2019, 2020, 2021 and 2022 how many domestic abuse incidents/call outs did your officers attend?

Date	DA Calls attended
26/12/2019	32
26/12/2020	22
26/12/2021	27
26/12/2022	50

On 26th December 2019, 2020, 2021 and 2022 how many 999 and 101 calls reporting incidents of domestic abuse were received in your call handling centre?

Date	DA Calls
26/12/2019	35
26/12/2020	22
26/12/2021	29
26/12/2022	53



INVESTOR IN PEOPLE

On 31st December 2019, 2020, 2021 and 2022 how many domestic abuse incidents/call outs did officers from your police force attend?

Date	DA Calls attended
31/12/2019	18
31/12/2020	12
31/12/2021	26
31/12/2022	18

On 31st December 2019, 2020, 2021 and 2022 how many 999 and 101 calls reporting incidents of domestic abuse were received in your call handling centre?

Date	DA Calls
31/12/2019	19
31/12/2020	12
31/12/2021	30
31/12/2022	18

How many 999 and 101 calls per day reporting incidents of domestic abuse were received by your force in December 2019, December 2020, December 2021 and December 2022?

Month / Year	DA Calls	Calls per day (ave)
Dec-2019	635	20.5
Dec-2020	623	20.1
Dec-2021	761	24.5
Dec-2022	771	24.9

How many domestic abuse incidents/call outs per day did officers from your police force attend in December 2019, December 2020, December 2021 and December 2022?

Month / Year	DA Calls attended	Attended per day (ave)
Dec-2019	598	19.3
Dec-2020	583	18.8
Dec-2021	699	22.5
Dec-2022	706	22.8

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk