



Force Disclosure Unit
Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 14th November 2023

Ref: FOI 2023/1063

Dear,

I write in connection with your request for information dated 3rd November 2023 concerning Deliveroo, Uber Eats and Just Eat.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted our Performance Team – I am now able to respond as follows.

You wrote:

Please disclose the number of crime reports containing the keywords "Deliveroo", "uber eats" and "just eat" in the last 10 years to date (ie to November 2023).

Please break down results by:

Date of crime report

Offence

Number of arrests (where relevant)

If 10 years takes the task over the time limit, please provide information for the last 5 years instead.

Our response:

Please see the table below for more information. Please note, that we are unable to carry out a wildcard search of crime reports themselves without having to go into each report made over the time frame requested manually, however, we are able to carry out a wildcard search for the keywords you have requested within the summary of a report instead, which is what we have done with this request.

Please be aware, that as wildcard searches only search within the summary of an occurrence for the keyword and no further – due to this, wildcard searches are not

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necessarily the most reliable way of searching for information. As mentioned, this is because the system searches for particular words within the summary of the incident and no further. Therefore, please do bear in mind that there may have been other reports involving Deliveroo, Uber Eats and Just Eat in some way, that might not have been mentioned in the summary of the occurrence but within the crime report itself, for example, which would not have been picked up by this wildcard search.

Crimes reported containing the keywords "Deliveroo", "Uber Eats" and "Just Eat" in the last 10 years to date:

Reported Date	Offence Description	Deliveroo	Uber Eats	Just Eat
19/08/2017	Harassment			1
31/08/2017	Harassment, alarm or distress	1		
21/06/2018	Assault occasioning actual bodily harm			1
21/05/2020	Harassment			1
08/01/2021	Harassment			1
12/06/2021	Fear or provocation of violence		1	
12/07/2021	Causing intentional harassment, alarm or distress			1
13/07/2021	Causing intentional harassment, alarm or distress	1		
04/08/2021	Aiding, abetting, causing or permitting dangerous driving	1		
05/08/2021	Fear or provocation of violence			1
07/08/2021	Common assault and battery			1
17/08/2021	Theft of a pedal cycle	1		
21/04/2022	Harassment		1	1
14/09/2022	Harassment			1
02/04/2023	Assault occasioning actual bodily harm			1
03/07/2023	Exposure		1	
25/07/2023	Common assault and battery	1		
12/09/2023	Other criminal damage to a residence	1		
09/06/2022	Theft if not classified elsewhere		1	
10/10/2023	Fear or provocation of violence	1		

Number of arrests for the crimes listed above: 2.

Please note, that the above data is from the reported month/year: 01/01/2012 – 31/10/2023. The data is live and correct as of: 14/11/2023.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

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Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

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4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk