



# WILTSHIRE POLICE

## Force Disclosure Unit

Police Headquarters  
London Road  
DEVIZES  
Wiltshire  
SN10 2DN

Date: 31<sup>st</sup> October 2023

Ref: FOI 2023/859

I write in connection with your request for information dated 29<sup>th</sup> August 2023 concerning ICT expenditure.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted our Finance Department – I am now able to respond as follows.

### You wrote:

Please could you provide me with the attached information about your organisation's ICT expenditure.

Please include expenditure for the period April to March (or closest period based on your financial year). Please enter in £s, not £000s or £ms.

Please include revenue and capital expenditure, if possible.

| Item                 | Notes                                                                                                 |
|----------------------|-------------------------------------------------------------------------------------------------------|
| Networking Services  | Please exclude equipment - see below                                                                  |
| Networking Equipment | Please exclude services - see above                                                                   |
| Mobility Services    | Includes mobile voice (calls), messaging and data. If possible, please exclude cost of mobile devices |
| Mobile Devices       | Mobile handsets or smartphones. If possible, please exclude cost of mobile services - see above       |
| Fixed Line Services  | Line rental or broadband. Please exclude mobile services                                              |
| Fixed Line Devices   | Telephones and conferencing equipment. Please exclude mobile devices                                  |
| Security Equipment   | Example: network firewall (hardware, not software)                                                    |

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## Our response:

| Item                 | Notes                                                                                                 | Revenue<br>2022/23 £ | Capital<br>2022/23 £ | Comments                    |
|----------------------|-------------------------------------------------------------------------------------------------------|----------------------|----------------------|-----------------------------|
| Networking Services  | Please exclude equipment - see below                                                                  | 275,826              | 333,493              | K1941 / Y2031               |
| Networking Equipment | Please exclude services - see above                                                                   | 88,489               |                      | K1941                       |
| Mobility Services    | Includes mobile voice (calls), messaging and data. If possible, please exclude cost of mobile devices | 294,390              | -                    | K1903, excludes Pronto&BWVC |
| Mobile Devices       | Includes handsets or smartphones. If possible, please exclude cost of mobile services - see above     | -                    | 36,232               | Y2034 Capital               |
| Fixed Line Services  | Line rental or broadband. Please exclude mobile services                                              | 755,096              |                      | K1941 BT/Vodafone           |
| Fixed Line Devices   | Telephones and conferencing equipment. Please exclude mobile devices                                  | 25,760               |                      | K1941 Yellow Phone          |
| Security Equipment   | Example: network firewall (hardware, not software)                                                    | 40,494               |                      |                             |
|                      |                                                                                                       | <b>1,480,055</b>     | <b>369,725</b>       |                             |

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,  
Force Disclosure Decision Maker

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# WILTSHIRE POLICE

Wiltshire Police offers a re-examination of your case under its review procedure.



## Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN  
Telephone 101

### Freedom of Information Request Appeals Procedure

#### 1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

#### 2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit  
Wiltshire Police Headquarters,  
London Road, Devizes,  
Wiltshire,  
SN10 2DN

Email at [disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk).

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

#### 3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention

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to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

#### **4. Conclusion of the Appeal**

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510  
Email: [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk)