



Force Disclosure Unit

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.uk

disclosure@wiltshire.pnn.police.uk

XXXXXX – by E Mail

Date: 17th October 2023

Your ref: FOI

Our ref: FOI 2023 / 849

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 23rd August 2023 (15th September when you were able to confirm specific details of your request) concerning Communication Technology.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having consulted our ICT, Fleet and Finance Teams - I am now able to respond as follows.

You wrote (and Our Response) :

Section 1 - Mark 'X' to the following that apply	Mark 'X' if the following is correct
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use radio technology for communication with first responders or other emergency services personnel?	X
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use mobile technology for communication with first responders or other emergency services personnel?	X



INVESTOR IN PEOPLE

Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use satellite technology for communication with first responders or other emergency services personnel?	x
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 2G networks for communication with first responders or other emergency services personnel?	Not in Wiltshire
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 3G networks for communication with first responders or other emergency services personnel?	x
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 4G networks for communication with first responders or other emergency services personnel?	x
Motor vehicles (for example police cars or ambulances), human powered vehicles (for example a cycle response bike), aircrafts (such as air ambulances or police helicopters) or portable devices used by first responders (such as mobile phones or tablets), allocated for responding to emergency incidents use 5G networks for communication with first responders or other emergency services personnel?	Not in Wiltshire

Section 2	Answer here
Are your first responders and emergency services vehicles able to achieve guaranteed network connectivity across 100% of their administrative area? Yes or No?	No-one can guarantee 100% coverage
How many issues specifically relating to communication or connectivity issues across first responder vehicles and devices have been logged over the last five calendar years?	No Information Held – see below
Over the last five calendar years there has been a set budget allocated for new communication technologies for incident response? If so, what was this figure?	No Information Held – see below
Over the last five calendar years was there a set budget allocated for replacing or mending faulty or unreliable incident response communication technologies? If so, what was this figure?	No Information Held – see below

Please Note

There is no obligation on an Authority to provide any rationale when supplying a No Information Held response, however in this instance – and under our Section 16 duty to be as helpful as possible to an applicant – I am happy to provide a degree of clarification.

- Issues specifically relating to communication or connectivity issues across first responder vehicles and devices are not recorded centrally anywhere at Wiltshire Police.
- With regards to allocated budget for new communication technology for incident response, there is a set 5-year Capital Replacement Programme for laptops/phones/other devices etc but it is calculated on required officer & staff levels and is not specifically broken down to amounts specifically for incidence response.
- With regards to allocated budget for replacing or mending faulty or unreliable incident response communication technologies, if there are any devices that can be fixed/replaced under warranty we do so. Outside of those, there is a set 5-year Capital Replacement Programme for laptops/phones/other devices etc but it is calculated on required officer & staff levels and is not specifically broken down to amounts specifically for incidence response.
- The 5 year Capital Programme can be obtained from the current Budget Book which is available on the OPCC website. Please use the following link :-

www.wiltshire-pcc.gov.uk (search for Budget Book)

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk