



## Force Disclosure Unit

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

[www.wiltshire.police.uk](http://www.wiltshire.police.uk)

[disclosure@wiltshire.pnn.police.uk](mailto:disclosure@wiltshire.pnn.police.uk)

XXXXXX – by E Mail

Date: 3<sup>rd</sup> October 2023

Your ref: FOI

Our ref: FOI 2023 / 864

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 30<sup>th</sup> August 2023 concerning the cost (per unit) to our Force of equipment / software.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having consulted a number of Teams around our Force - I am now able to respond as follows.

## You wrote (and Our Response)

The cost (per unit) to your force of the following pieces of equipment / software:

- Turnkey general purpose patrol vehicle  
**£20,800 ®**
- Compact High performance estate vehicle  
**£30,700 ®**
- Motor cycle helmet  
**£604.50 (with comms fitted)**
- Single set motor cycle road policing protective jacket and trousers  
**c£3,500**
- Mobile phone unit - upfront handset cost (issued to a uniformed officer)  
**£480**
- Laptop digital forensics examination IIOC case  
**No Information Held – see note below.**



INVESTOR IN PEOPLE

- Laptop digital forensics non-IIOC case  
**No Information Held – see note below.**
- Bicycle for operational policing  
**£383 ®**
- Baton (response / neighbourhood officer)  
**£77 (Asp Friction-lock Baton)**
- Initial Analysis and extraction of Data of a mobile phone (between 4-16GB) in a turn around time of 28 days  
**No Information Held – see note below.**
- Microsoft software subscription  
**No Information Held – see note below.**
- Norton internet security (or applicable anti-virus software)  
**Not Used**
- Subscription to secure cloud based software  
**No Information Held.**

Please see the document for reference: <https://www.gov.uk/government/publications/basket-of-goods-2018>

It should aid with identifying the kind of equipment / software pieces that I am interested in

### **No Information Held**

Whilst there is no obligation on an Authority to provide any rationale when supplying an NIH response, in this instance – and under our Section 16 duty to be as helpful as possible to an applicant – in this case I am happy to do so. There is currently a piece of work ongoing (regionally) to identify the various current costs of data extraction from PC's, phones, etc. At this stage I have no idea when this information will be available, but we would suggest costs are not likely to be that dissimilar to the figures previously reported.

With regards to Microsoft Software Subscription costs, it is not possible (or practical) to calculate an average cost per unit (per PC) for this. Wiltshire Police use in excess of 2000 individual PC's and/or laptops – each Team within the Force will have different requirements and require different Software (and hence licences or subscriptions) to undertake their respective roles. Indeed this could even be person-specific.

To identify an overall average figure would not be possible in the timescale permitted to answer this FOI request, especially considering the amount of time already taken in researching the remainder of this request.

It should also be noted that – where no information currently exists – there is no obligation on an Authority to create information solely to answer an FOI question.

With regards to secure cloud based software solutions, Wiltshire Police can confirm they use a number of these, however to identify them all and the costs associated with each in order to then provide one overall average figure would not be possible in the timescale permitted to answer this FOI request, especially considering the amount of time already taken in researching the remainder of this request. It should also be noted that – where no information currently exists – there is no obligation on an Authority to create information solely to answer an FOI question.

#### Please Note

- The link to the 2018 information you provided appears to be the only such instance of information of this nature being created – I have not been able to locate a later version. This would indicate that the 2018 information was probably created for a one-off exercise which has not subsequently been repeated. In addition, in a number of cases the costs included in a number of those instances also appear to be average costs which probably indicates those items are sourced from a variety of locations, may be subject to batch-pricing discounts etc.
- Some of these are sourced regionally and not directly by Wiltshire Police specifically – in those instances the prices above are followed by the indicator ®.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny  
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



#### **Force Disclosure Unit**

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN  
Telephone 101 ext 62005

## **Freedom of Information Request Appeals Procedure**

### **1. Who Can Ask for a Review**

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

### **2. How to Request a Review**

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit  
Wiltshire Police Headquarters,  
London Road, Devizes,  
Wiltshire,  
SN10 2DN

Email at [disclosure@wiltshire.pnn.police.uk](mailto:disclosure@wiltshire.pnn.police.uk).

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

### **3. Review Procedure**

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

### **4. Conclusion of the Appeal**

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510  
Email: [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk)