



Force Disclosure Unit
Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 25th August 2023

Ref: FOI 2023/810

Dear,

I write in connection with your request for information dated 13th August 2023 concerning crimes recorded at McDonald's locations.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted our Performance Team – I am now able to respond as follows.

You wrote:

I am writing to submit a formal request for information under the Freedom of Information Act 2000. I kindly request data related to reported assaults on both staff and customers that occurred at McDonald's restaurants within the jurisdiction of your force during the period of April 1, 2022, to March 31, 2023.

Specifically, I am seeking information on incidents involving physical assaults, verbal threats, or any other form of violence that occurred at McDonald's restaurants. The requested information should include, but is not limited to, the following details for each reported incident:

- > Date of incident.
- > Location (address) of the McDonald's restaurant where the incident occurred.
- > Nature of the incident (e.g., physical assault, verbal threat, etc.).
- > Description of the incident, including any injuries sustained.
- > Any actions taken by law enforcement or McDonald's staff in response to the incident.

Our response:

Please be aware that the below data was obtained by searching on the addresses of McDonald's restaurants within the county and then the results extracted from this search were manually checked to see which occurrences related to your request. Please note,

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that some occurrences may have been missed from the figures in the table below if the address was not entered onto our systems as a specific McDonald's address (but possibly the street name a McDonald's restaurant sits upon, for example).

The below table include crimes and incidents.

Month & Year	Address	Crime Group	Offence Description	Crime Sub-Group	Detection Status
April 2022	MCDONALDS COCKLEBERRY, GREAT WESTERN WAY, SWINDON, SN21US	Violence Against The Person	Common assault (S39) and assault without injury (Class 105A)	Violence Without Injury	15: Police - named suspect, victim supports but evidential difficulties
May 2022	MCDONALDS, BATH ROAD, CHIPPENHAM, SN140AF	Violence Against The Person	Assault occasioning actual bodily harm (Section 47)	Violence With Injury	18: Investigation complete no suspect identified
May 2022	MCDONALDS DRIVE THRU RESTAURANT, NEW PETERSFINGER ROAD, SALISBURY, SP12FF	Violence Against The Person	Common Assault and Battery	Violence Without Injury	1: Charged
May 2022	MCDONALDS DRIVE THRU RESTAURANT, NEW PETERSFINGER ROAD, SALISBURY, SP12FF	Violence Against The Person	Common Assault and Battery	Violence Without Injury	Cancelled/transferred
June 2022	MCDONALDS DRIVE THRU RESTAURANT, NEW PETERSFINGER ROAD, SALISBURY, SP12FF	Violence Against The Person	Assault occasioning actual bodily harm (Sec 47)	Violence With Injury	15: Police - named suspect, victim supports but evidential difficulties

July 2022	MCDONALDS RESTAURANT, NORTH SWINDON DISTRICT CENTRE, SWINDON, SN254AN	Violence Against The Person	Common Assault and Battery	Violence Without Injury	8: Youth restorative disposal
July 2022	MCDONALDS RESTAURANT, NORTH SWINDON DISTRICT CENTRE, SWINDON, SN254AN	Violence Against The Person	Assault occasioning actual bodily harm (Sec 47)	Violence With Injury	8: Youth restorative disposal
July 2022	MCDONALDS RESTAURANT, NORTH SWINDON DISTRICT CENTRE, SWINDON, SN254AN	Violence Against The Person	Assault occasioning actual bodily harm (Sec 47)	Violence With Injury	8: Youth restorative disposal
July 2022	MCDONALDS COCKLEBERRY, GREAT WESTERN WAY, SWINDON, SN21US	Violence Against The Person	Assault occasioning actual bodily harm (Sec 47)	Violence With Injury	15: Police - named suspect, victim supports but evidential difficulties
July 2022	MCDONALDS COCKLEBERRY, GREAT WESTERN WAY, SWINDON, SN21US	Violence Against The Person	Common Assault and Battery	Violence Without Injury	16: Victim declines/withdraws support - named suspect identified
October 2022	MCDONALDS RESTAURANT, NORTH SWINDON DISTRICT CENTRE, SWINDON, SN254AN	Violence Against The Person	Common Assault and Battery	Violence Without Injury	18: Investigation complete no suspect identified
October 2022	WEST SWINDON CENTRE, MCDONALDS, WHITEHILL WAY, SWINDON, SN57DL	Violence Against The Person	Assault occasioning actual bodily harm (Sec 47)	Violence With Injury	22: Diversionary, educational or intervention activity, resulting from crime reports, has been undertaken and is not in the

					public interest to take any further action.
November 2022	MCDONALDS BRIDGEMEAD, GREAT WESTERN WAY, SWINDON, SN57FQ	Violence Against The Person	Common Assault and Battery	Violence Without Injury	Cancelled/transferred
December 2022	MCDONALDS, BEANACRE ROAD, MELKSHAM, SN128RP	Violence Against The Person	Sending letters etc. with intent to cause distress or anxiety	Stalking And Harassment	18: Investigation complete no suspect identified
February 2023	WEST SWINDON CENTRE, MCDONALDS, WHITEHILL WAY, SWINDON, SN57DL	Violence Against The Person	Sending letters etc. with intent to cause distress or anxiety	Stalking And Harassment	18: Investigation complete no suspect identified
February 2023	MCDONALDS BRIDGEMEAD, GREAT WESTERN WAY, SWINDON, SN57FQ	Violence Against The Person	Common Assault and Battery	Violence Without Injury	15: Police - named suspect, victim supports but evidential difficulties
March 2023	MCDONALDS CAR PARK, BEANACRE ROAD, MELKSHAM, SN128RP	Violence Against The Person	Assault occasioning actual bodily harm (Sec 47)	Violence With Injury	1A: Alternate offence summonsed/postal requisition

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

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4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk