

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

XXXXXX – by E Mail

Date: 14th July 2023

Your ref: FOI

Our ref: FOI 2023 / 701

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 11th July 2023 concerning Friary Estate in Salisbury.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having consulted our Business Intelligence Team - I am now able to respond as follows.

You wrote:

Please can you provide a table of the basic reasons and volumes why police have been called to the Friary Estate in Salisbury over the last ten years?

E.g. arresting 50 persons in last 10 year for drug related offences, arrested 20 persons in the last 10 years for violence offences.

It is not uncommon for me to see 9 police cars on my street and I would like to understand why. Does that make sense? Please call me with any queries. I live on friary lane. The school is planning to build classrooms on this lane.

I would like information about the nature of the offences the police are investigating to help the school understand what they need to be prepared for in terms of disruption and security. These will be isolated classrooms are they appear to be outside of the boundary of the school perimeter.

Our response:

E mail communication between us this week regarding your request confirmed that we required details from you in respect of the various postcode areas you wanted information on as the scope of the “Friary Estate” varies depending on which source you search.



You were able to confirm you required information on the following postcodes :-

SP1 2HA	SP1 2HB	SP1 2HD	SP1 2HE	SP1 2FD	SP1 2HF
SP1 2HH	SP1 2HJ	SP1 2HL	SP1 2HN	SP1 2HP	SP1 2HR
SP1 2HS	SP1 2HT	SP1 2HU	SP1 2HW		

Please refer to the attached spreadsheet which provides you with the information you require for the calendar years 2012 – 2023 (to date).

The spreadsheet has 3 tabs detailing the following :-

- a) Calls for service (by reason) to the above postcodes by year
- b) Crimes recorded by crime type / by year for the above postcodes
- c) Arrests recorded by crime type / by year for the above postcodes

Note

The data for 2023 is up to and including 13th July 2013.

With regard to “a” above, this data comprises the individual calls for service received for the above postcodes (and whether they were physically attended by officers or not).

It does not comprise the total number of individual police units that have attended – this information is not recorded anywhere where it is easy to locate/search.

To provide this information would necessitate reviewing each and every call log and recording the details – as a consequence this would undoubtedly exempt your response under Section 12 of The Act due to the time and costs involved.

Please Note

In your request you stated you wanted to understand why – at times – you have seen multiple officers or units attending the Friary area.

There is no obligation on an Authority to provide an opinion per-se under the Freedom of Information Act, however under our Section 16 obligation to be as helpful as possible to an applicant I am happy to provide an element of context.

- Wiltshire Police can receive anything in the region of 300-500 calls in any given 24-hour period. This demand is invariably greater than the resources that are actually available to attend. As such, all calls are triaged and risk assessed at the point of receipt and whether or not units are sent to attend is based on the risk assessed and availability of officers / units. Inevitably, some calls deemed as less of a risk or not as important are not attended or are attended only when available resource permits.
- Similarly, some incidents (for instance an individual seen running around with a weapon) are likely to not only be attended as a priority – as there is an immediate and real potential risk to other people – but also attended at times en-masse by any units or officers in the immediate vicinity of the incident.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk