



WILTSHIRE POLICE

Force Disclosure Unit

Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 16th February 2023

Ref: FOI 2023/222

Dear,

I write in connection with your request for information dated 15th February 2023 concerning call outs to hotels in Swindon.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted the Performance Team – I am now able to respond as follows.

You wrote:

Under the freedom of information act I would like to request the following information:

- From Match 1 2020 to present, how many times have the police been called to:
 - o Holiday Inn Express, Bridge St, Swindon SN1 1BT
 - o Thistle Express Hotel, Fleming Way, Swindon SN1 1TN
 - o Wiltshire Hotel, Vastern Wharf, Swindon SN4 7PB
- What was the nature of the call out? (hate crime, trespassing, protests, disorder etc)

Our response:

Please see the table below for the total number of call outs made to the requested hotels:

Reported Year	EXPRESS BY HOLIDAY INN	THE THISTLE EXPRESS	THE WILTSHIRE HOTEL	Grand Total
2020	20	18		38
2021	38	20	2	60
2022	64	32	1	97
2023	5	3	9	17
Grand Total	127	73	12	212

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The following tables provide a breakdown of the figures provided above – as you will see, part of this data is STORM data that has been sent onto Niche, and the other part is STORM data only:

Niche – Crimes				
Reported Year	EXPRESS BY HOLIDAY INN	THE THISTLE EXPRESS	THE WILTSHIRE HOTEL	Grand Total
2020	8	4		12
All Other Theft Offences	1			1
Burglary Business And Community		1		1
Criminal Damage	1			1
Miscellaneous Crimes Against Society	1			1
Public Order Offences		1		1
Rape	2			2
Stalking And Harassment		2		2
Violence With Injury	1			1
Violence Without Injury	2			2
2021	6	6	1	13
Criminal Damage		2		2
Public Order Offences		1		1
Violence With Injury	3	3		6
Violence Without Injury	3		1	4
2022	14	5		19
Arson	1			1
Criminal Damage	2	1		3
Other Sexual Offences		1		1
Public Order Offences	2	1		3
Stalking And Harassment		1		1
Violence With Injury	4			4
Violence Without Injury	5	1		6
2023	1	1	3	5
Miscellaneous Crimes Against Society			1	1
Stalking And Harassment		1		1
Violence With Injury	1		2	3
Grand Total	29	16	4	49

STORM Only				
Reported Year	EXPRESS BY HOLIDAY INN	THE THISTLE EXPRESS	THE WILTSHIRE	Grand Total
2020	12	14		26
ASB	4	11		15
Concern for Safety	1			1
Domestic incident	4	1		5
Storm Incident	3	2		5
2021	32	14	1	47

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ASB	10	8		18
Concern for Safety	3			3
Domestic incident	1			1
Storm Incident	16	6		22
Suspicious Circumstances/Insecure Premises/Vehicles	2		1	3
2022	50	27	1	78
ASB	13	3		16
Concern for Safety	11	9		20
Domestic incident		2		2
Missing Person	3			3
Storm Incident	22	12	1	35
Suspicious Circumstances/Insecure Premises/Vehicles	1	1		2
2023	4	2	6	12
ASB	2		1	3
Concern for Safety	1	1	3	5
Storm Incident	1	1	2	4
Grand Total	98	57	8	163

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

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4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk