



WILTSHIRE POLICE

Force Disclosure Unit

Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 11th January 2023

Ref: FOI 2022/1000

Dear,

I write in connection with your request for information dated 19th December 2022 concerning burglaries as well as Police Stations and front counters that have closed since 2010.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted our Performance Team and Facilities department – I am now able to respond as follows.

You wrote & our response:

1. How many burglaries have been reported to your force in the current year to date, and for every calendar year since 2010.
2. How many burglaries have been attended by members of your Force for the current year to date, and for every calendar year since 2010.

Please see the tables below in response to questions 1 & 2. Please note, that the table below depicts STORM only data and STORM sent to Niche data:

Year	Burglary STORM	Attended
2010	249	229
2011	3495	3212
2012	3560	3248
2013	3447	3204
2014	2680	2463
2015	2800	2493
2016	2633	2364
2017	2974	2681

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2018	2320	2089
2019	2141	1926
2020	1522	1360
2021	1357	1187
2022 (up to 21/12/22)	1663	1473

With regards to the table below, the table shows Niche only data (this is Niche not via STORM data):

Reported Year	Occurrences	Attended
2010	2343	1331
2011	2609	1384
2012	1911	1191
2013	1585	1132
2014	1698	1228
2015	1804	1368
2016	1825	1266
2017	2155	1231
2018	1610	827
2019	1563	641
2020	1025	459
2021	812	420
2022 (up to 21/12/22)	789	552

3. Please can you provide the waiting times for officers or staff from your Force to attend a burglary for the current year to date, and for every calendar year since 2010.

Please note, that the table below depicts the median log response time and please be aware that we do not hold response time data for Niche only occurrences:

Year	Priority			
	1: Immediate urban	2: Immediate rural	3: Priority	4: Scheduled Response
2010	00:07:05	00:13:31	00:50:52	02:41:00
2011	00:06:55	00:11:21	00:53:50	02:45:31
2012	00:07:06	00:11:35	00:53:34	05:07:25
2013	00:07:11	00:12:33	00:49:47	03:27:10
2014	00:06:56	00:11:17	00:50:38	02:55:48
2015	00:07:33	00:11:01	01:05:41	04:54:25
2016	00:08:11	00:11:57	01:13:11	04:41:59
2017	00:07:27	00:12:31	01:19:40	05:00:02
2018	00:07:58	00:11:48	01:12:57	04:16:30
2019	00:07:06	00:11:35	01:11:08	05:08:10
2020	00:06:59	00:10:29	01:05:41	04:06:44

2021	00:08:00	00:13:15	01:29:55	04:53:14
2022 (up to 21/12/22)	00:08:20	00:13:26	01:49:19	05:57:12

4. How many police stations have closed in your Force Area since 2010?

12 Police stations have closed since 2010, however, please note, that 1 one of those stations has recently been re-opened under the direction of the new Police and Crime Commissioner, and 7 of those closed stations had been relocated elsewhere and are currently open. As a result, there have been 4 stations in total that have closed since 2010 and have remained so.

5. How many front counters have closed in your Force Area since 2010?

1 enquiry office has closed since 2010, however, this was part of one of the stations that has now been relocated and is now currently open.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

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4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk