



Via email



## Force Disclosure Unit

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

[www.wiltshire.police.uk](http://www.wiltshire.police.uk)

[disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk)

Date: 17/01/2023

Our ref: FOI 2022/891

Reply contact name is:

Dear

I write in connection with your request for information dated 21/10/2022 concerning Oracle contracts.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the finance and media teams at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

### You wrote:

Could you please confirm the details for Oracle's previous contract with the force so that I can endeavour to find the replacement via your contracts register

### Response

Oracle support was used for our previous database. Last year we moved to an ERP (employee resource programme). This is not underpinned by Oracle so as such nothing has replaced Oracle's services to us.

| Ref                                                                                                                         | Supplier                  | Start date | End date   |
|-----------------------------------------------------------------------------------------------------------------------------|---------------------------|------------|------------|
|  Cease of Service Declaration From Or... | ORACLE CORPORATION UK LTD | 07/02/2022 | 08/02/2022 |
|  HR Origin                               | ORACLE CORPORATION UK LTD | 15/06/2021 | 14/06/2022 |
|  Oracle additional                       | ORACLE CORPORATION UK LTD | 06/04/2021 | 05/04/2022 |
|  Charter DR Services                     | ORACLE CORPORATION UK LTD | 16/12/2020 | 15/12/2021 |
|  Oracle Software meeting pack            | ORACLE CORPORATION UK LTD | 16/02/2020 | 15/02/2022 |



INVESTOR IN PEOPLE

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

**Force Disclosure Decision Maker**

Wiltshire Police offers a re-examination of your case under its review procedure.



## **Force Disclosure Unit**

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN  
Telephone 101 ext 62005

### **Freedom of Information Request Appeals Procedure**

#### **1. Who Can Ask for a Review**

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

#### **2. How to Request a Review**

Requests for review of a Freedom of Information request must be made in writing to the:  
Force Disclosure Unit  
Wiltshire Police Headquarters,  
London Road, Devizes,  
Wiltshire,  
SN10 2DN

Email at [disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk).

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

#### **3. Review Procedure**

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

#### **4. Conclusion of the Appeal**

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510  
Email: [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk)

**Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.**

**If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>**