

WILTSHIRE POLICE



XXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**

London Road
DEVIZES
Wiltshire
SN10 2DN

Date 3rd November 2022

Our Ref FOI 2022/863

Dear XXXXX,

I write in connection with your request for information dated 2nd November 2022, concerning investigations referred to Action Fraud.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Fraud department at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

I am sending this request under the Freedom of Information Act to ask for the following information:

- How many investigations has your police force referred to Action Fraud?
- Please could I have this data broken down by month going back 3 years.

Our Response:

No information held.

All cases of fraud are reported to Action Fraud and recorded as a crime by them. This means that members of the public residing in Wiltshire may make a report of fraud directly to Action Fraud, and it is recorded by them as a crime. These statistics are held by the National Fraud Intelligence Bureau (NFIB). If Wiltshire Police have a fraud reported to them, it will also be reported to Action Fraud for recording purposes. If Wiltshire Police are investigating another crime type, and discover a fraud, they will continue the fraud investigation but the crime itself is recorded by Action Fraud. It is worth noting that Action Fraud do not conduct fraud investigations. If there are reasonable lines of enquiry to identify a suspect, they will disseminate the investigation to that Force area, which may not be where the victim lives.

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Under our section 16 duty to provide advice and assistance, we would advise you to submit a Freedom of Information request to the City of London Police ([I want to find information about the police | City of London Police](#)), as NFIB sits alongside Action Fraud within the City of London Police. The following link may be of further assistance : [Who are the National Fraud Intelligence Bureau? | Action Fraud](#).

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Abigail Standidge

Phone: 01722 547081

Email: abigail.standidge@wiltshire.police.uk

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005



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Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish to contact them, please visit <https://ico.org.uk/global/contact-us/>

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