

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.ukDate: 5th July 2022

Your ref: FOI

Our ref: FOI 2022 / 522

Dear ***,

I write in connection with your request for information dated 15th June 2022 concerning cycling incidents.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

1. The number of emergency calls received where there had been an accident involving a cyclist and another road user in each month in 2021 and 2022 (Jan-May)
2. The number of those emergency calls that the Police attended.
3. The number of emergency calls received where there had been an accident involving two or more motorised vehicles in each month in 2021 and 2022 (Jan-May)
4. The number of those emergency calls that the Police attended.

Our response:

The information that you are requesting, namely for question 3 and 4, is not stored in a way which permits easy retrieval. We currently do not have the capability within our systems to flag information on the number of vehicles involved in each accident which can then be analysed quickly and easily. The ascertaining of this information would only be possible by manually reading every call and attendance log made during the period you are requesting to determine the number of vehicles involved.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.



Although excess cost removes the forces' obligations under the Freedom of Information Act, as a gesture of goodwill I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request. What I am able to provide you are the answers documented below:

	RTC Damage Only	- RTC - Damage Only Total	RTC Death/Injury	- RTC Death/Injury Total	Grand Total
Month Year	Attended		Attended		
2021	1742	2306	1149	1224	3530
Jan	116	158	70	82	240
Feb	104	134	57	60	194
Mar	110	147	62	65	212
Apr	120	171	92	97	268
May	144	193	114	118	311
Jun	148	201	102	114	315
Jul	165	221	114	121	342
Aug	148	209	106	112	321
Sep	155	205	103	107	312
Oct	193	241	127	130	371
Nov	158	203	104	114	317
Dec	181	223	98	104	327
2022	769	1007	475	517	1524
Jan	209	260	99	113	373
Feb	162	208	84	90	298
Mar	138	186	96	104	290
Apr	130	173	82	87	260
May	130	180	114	123	303
Grand Total	2511	3313	1624	1741	5054

Ordinarily under our section 16 duty to provide advice and assistance, we would advise you how to refine your request in respect of questions 3 and 4 to a more manageable level. However, due to the difficulties outlined above, I cannot see how this can be achieved in this particular case.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12: Exemption where cost of compliance exceeds appropriate limit

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk