



Via Email



Force Disclosure Unit
Wiltshire Police HQ
London Road
Devizes
Wiltshire
SN10 2DN
Tel 101 ext. 62005
www.wiltshire.police.uk
disclosure@wiltshire.police.uk

Date: 01/07/2022

Our ref: FOI 2022/475

Reply contact name is:

Dear,

I write in connection with your request for information dated 06/06/2022 concerning hate crime.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

Please see below:

Response

We want to explore how the UK hate crime sector has changed over the last five years.

Police Service Name:	Wiltshire Police
Freedom of Information Reference Number:	FOI Request Ref 2022-475
Region:	South West
Contact Name:	Force disclosure Unit
Contact Email:	disclosure@wiltshire.police.uk

1. Is hate crime included in the police service's current policing plan?

Yes (if yes can you send us a pdf copy of the policing plan?)

[police-and-crime-plan-2022-25 \(wiltshire-pcc.gov.uk\)](https://www.wiltshire.pcc.gov.uk/policing-and-crime-plan-2022-25)

2. Does the police service have a separate hate crime plan/strategy?

Yes (if yes can you send us a pdf copy of the hate crime plan/strategy?)

(Please see attached document)

3. Does the police service have a designated hate crime lead?

☐ Yes Supt Liz Coles



INVESTOR IN PEOPLE

4. Does the police service facilitate or take part in any hate crime forums?
- ☐ Yes (If yes – can you list the names of the hate crime forums that the police service facilitates or takes part in)
 - ☐ Local: yes Silver Hate crime group
 - ☐ Regional: CPS Wessex hate crime scrutiny Police regional tried to make contact several times no reply
 - ☐ National: No tried to make contact no reply through College of policing
5. Does the police service have a designated hate crime information page on its website?
- ☐ Yes (if yes – please can you provide the URL link? [Search | Wiltshire Police](#))
6. Does the police service have access to hate crime resources?
- ☐ No
7. Does the police service refer victims of hate crime to independent advice and support services?
- ☐ Yes Victim support we also have specially trained Hate crime advisors who visit victims and have links to local support groups and charities to help sign post victims for support
-
8. Is the police service planning to participate in National Hate Crime Awareness Week 2022 (8-16 October 2022)?
- ☐ Yes (if yes – can you tell us what the police service is planning to do. Hate crime webinar for professionals
Release a video, community visits, internal hate crime training)
9. Has the police service participated in previous National Hate Crime Awareness weeks?
- ☐ Yes (if yes – please can you tick the years that the police service has taken part in the national week)
2016
2017
2018
2019
2020

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
[Make a complaint | ICO](#)

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>