



**Force Disclosure Unit**  
Wiltshire Police HQ  
London Road  
Devizes  
Wiltshire  
SN10 2DN  
Tel 101 ext. 62005  
Website: [www.wiltshire.police.uk](http://www.wiltshire.police.uk)  
Email: [disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk)

XXXXXXXXX  
By email

Date: 11<sup>th</sup> May 2022

**Our ref: FOI 2022/403**

Reply contact name is: Abigail Standidge

Dear XXXXX,

I write in connection with your request for information dated 8<sup>th</sup> May 2022, concerning Deliveroo crimes.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Business Intelligence department at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

## You wrote:

- 1) In the 2021 calendar year, how many crimes were logged by your force where Deliveroo was recorded as being an element in the offence? [Note: I would hope that this could be achieved by a computer search on the MO of crimes for the word/s "deliveroo", "deliver roo".]
- 2) Please provide me with a table showing a breakdown of the crimes from Question 1 that are 'linked' to Deliveroo by its mention in the MO.
- 3) Taking a start date of January 2021 please provide me with copies of the first 10 MOs that mention Deliveroo.

## Our response

There were zero results returned for 2021 searching the terms 'Deliveroo' and 'Deliver roo'.

Please note: MO searches may not be reliable as they do not search the main body of the text, only the summary / MO field of an occurrence log. Additionally, relevant logs may be left out of the results if the requested term is contained within the summary / MO field but is misspelt etc. To ensure accurate results are provided, a manual review of each crime within 2021 would need to be conducted to determine whether it was relevant to your request.



I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Abigail Standidge  
**Force Disclosure Decision Maker**

Wiltshire Police offers a re-examination of your case under its review procedure.



**Force Disclosure Unit**  
Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN  
Telephone 101 ext 62005



## **Freedom of Information Request Appeals Procedure**

### **1. Who Can Ask for a Review**

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

### **2. How to Request a Review**

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit  
Wiltshire Police Headquarters,  
London Road, Devizes,  
Wiltshire,  
SN10 2DN

Email at [disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk).

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

### **3. Review Procedure**

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

### **4. Conclusion of the Appeal**

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510  
Email: [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk)

**Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.**

**If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>**