



Force Disclosure Unit

Wiltshire Police HQ
London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext. 62005

www.wiltshire.police.uk

disclosure@wiltshire.police.uk

Date: 22/04/2022

Our ref: FOI 2022/308

I write in connection with your request for information dated 06/04/2022 concerning fraud.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Complex Fraud Team at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote and **Our response:**

Under the Freedom of Information Act I would like to ask for information on the number of fraud cases reported to your force. I am looking for data on activity undertaken between January 1st 2021 and December 31st 2021 (inclusive).

Could you please share the following:

- How many cases of fraud were reported to you in 2021 (please break down by category)? **No Information Held. This information is best obtained from Action Fraud / NFIB (National Fraud Intelligence Bureau). NFIB hold national and regional data and would be in a better position to assist.**
- How many of the reported cases were investigated by your force (please break down by category)? **As above, Action Fraud / NFIB will hold this information and can say how many investigations they disseminated to Wiltshire Police.**
- What was your total 2021 budget? **Force annual budget 2021/2022 £134,027,000**
- In 2021 did you have a specific budget for investigating fraud? If so, please state how much it was. **2021/2022 £505,601**
- How many of these cases were passed on to Action Fraud? **All Frauds should be reported and recorded by Action Fraud.**
- When fraud is reported to you, do you advise the victim also contact Action Fraud? **Yes**



INVESTOR IN PEOPLE

- How many of these reported incidents were reported by an individual? [As above, Action Fraud / NFIB will hold this information and can say how many investigations they disseminated to Wiltshire Police.](#)
- How many of these reported incidents were reported by a company? [As above, Action Fraud / NFIB will hold this information and can say how many investigations they disseminated to Wiltshire Police.](#)

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>