

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.ukDate: 16th November 2021

Your ref: FOI

Our ref: FOI 2021 / 919

Reply contact name is:

Dear ****,

I write in connection with your request for information dated 4th November 2021 concerning money muling.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

In cases of 'money muling'* please provide me with the following information:

- How many cases bearing the hallmarks of 'money muling' has the force dealt with each year for the last three years.
- For each of these years, please provide a breakdown (preferably in numerical, not percentage form) of these money muling cases by:
 - i. age group,
 - ii. race/ethnicity, AND
 - iii. gender,of the suspected 'money mule'.

*For reference, the term 'money mule' is defined by Action Fraud at the following link:

<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.actionfraud.police.uk%2Fa-z-of-fraud%2Fmoney-muling&data=04%7C01%7Cdisclosure%40wiltshire.police.uk%7C38dcdf4e969040fc3d0108d99fd0a0d0%7C4e5729cf852d4510921251157ca27e3e%7C0%7C0%7C637716540804141275%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C1000&data=gvXGpA5UDukkEr4z%2BvB6fGJ995yoMpEsjyco6ZV V6DQ%3D&reserved=0>



INVESTOR IN PEOPLE

Our response:

The information that you are requesting is not stored in a way which permits easy retrieval. When Wiltshire Police investigate or consider 'money mule' offences (under S 327 Proceeds of Crime Act 2002) this will usually be as part of a wider investigation into a reported offence of Fraud, following which money has been transferred to mule accounts (which we are not obliged to further investigate). Because of the unique way fraud is reported and recorded we are not able to provide the requested information. Our crime recording systems will not be able to assist in providing this information as it will not have been recorded as 'money mule' therefore the only possible way to determine this information would be an impossible task of manually opening each Fraud crime/report to see if there has been a POCA offence alongside the Fraud offence. Money Mules exist in areas outside of fraud for acquisitive crime.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

Under our section 16 duty to provide advice and assistance, we would advise you how to refine your request to a more manageable level. However, due to the difficulties outlined above, I cannot see how this can be achieved in this particular case. Although I can advise you that all Action Fraud investigation closures are recorded by Action Fraud so it may be worthwhile passing this request on to them.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12: Exemption where cost of compliance exceeds appropriate limit

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk