



**Force Disclosure Unit**  
Wiltshire Police HQ  
London Road  
Devizes  
Wiltshire  
SN10 2DN  
Tel 101 ext 62005  
[www.wiltshire.police.uk](http://www.wiltshire.police.uk)  
[disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk)

Date: 17<sup>th</sup> February 2022

Your Ref: FOI

Our Ref: FOI 2022/053

Reply contact name is: Kay Moore

Dear,

I write in connection with your request for information dated 17<sup>th</sup> January 2022 concerning cyber security training courses. My apologies for the delayed response.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and after having consulted our Digital Investigation and Intelligence Unit and our Learning & Development department – I am now able to respond as follows.

### You wrote:

Please provide me with the total number of staff within your organisation who have been on cyber security training courses, broken down by year over the last 3 calendar years (2021, 2020, 2019)

Example:

2020

- 1,400 staff attended e-security training
- 4x staff went on an advanced cyber away day
- 100 staff were sent on an email phishing course

If possible, please provide details of the cost of the course.

### Our response:

There is no specific cyber security training that the force as a whole attend. However, some of the members within our Digital Investigation and Intelligence Unit (DIU) have had specialist “Cyber Crime training”. In 2018, the DIU was created. Within the team, there are 2 x Cyber Protect Officers who have undergone various forms of training for cyber crime.

The DIU supports our Learning & Development department with cyber crime awareness training. Our Cyber Protect Officers provide internal training within the force to new recruits, PCSOs, our Communications Centre and to PIP Level 2 Officers. The subject is cyber security awareness. They



follow the NPCC curriculum, but it's awareness raising. The number of individuals this internal training is given to is approximately 200-250 and the training is provided as and when our Learning & Development department require this input as part of the curriculum. This internal training started in 2020 (because in 2019 this training was not formalised).

We also have the mandatory Managing Information online course which includes information about data breaches, which is provided by the College of Policing. All Officer's and Staff are required to complete this training course every two years.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Kay Moore  
Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



## **Force Disclosure Unit**

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN  
Telephone 101 ext 62005

### **Freedom of Information Request Appeals Procedure**

#### **1. Who Can Ask for a Review**

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

#### **2. How to Request a Review**

Requests for review of a Freedom of Information request must be made in writing to the:  
Force Disclosure Unit  
Wiltshire Police Headquarters,  
London Road, Devizes,  
Wiltshire,  
SN10 2DN

Email at [disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk).

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

#### **3. Review Procedure**

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

#### **4. Conclusion of the Appeal**

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should

contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510  
Email: [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk)