

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

Date: 04 August 2021

Your ref: FOI

Our ref: FOI 2021/568

Reply contact name is: Ellie James

Dear ****,

I write in connection with your request for information dated 05 July 2021 concerning Mobile Telephony Services.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and having consulted our Head of IT I am now able to respond as follows.

You wrote/Our Response:

1. How many employees are at your organisation?
2283 Officers and Staff
2. How many mobile phone and mobile broadband (data only) connections do you currently have?
3772
3. What is the split between mobile phone and mobile broadband connections?
1872 – Voice and Data
1900 – Data Only
4. Who is your mobile phone network provider?
Vodafone, EE
5. Did you switch providers on your last renewal?
No
6. Please provide a monthly breakdown of your total mobile phone contract costs for the past 12 months, and state whether VAT has been included in the numbers given.
Amounts exclude VAT:

June 20 - £13,440.01**July 20 - £13,479.23**

INVESTOR IN PEOPLE

Aug 20 - £14,127.58
Sep 20 - £14,115.17
Oct 20 - £14,202.35
Nov 20 - £15,395.44
Dec 20 - £15,465.65
Jan 21 - £16,296.56
Feb 21 - £15,861.09
Mar 21 - £16,233.31
Apr 21 - £13,749.91
May 21 - £13,268.68

7. Does your contract include a hardware, tech or transformation fund?
Yes
8. If the answer to question 7 is yes, what was the value of the fund upon the signing of the current contract?
£241,100 ex VAT
9. How have you sourced the contract?
Crown Commercial Service Framework RM3808
10. What is the contract term length?
Vodafone – 24 Months from 09/08/2019 with a Cool Off extension period of 24 months, EE rolling contract 7 Sims remaining (our previous contract before Vodafone)
11. How long do you have remaining on your current contract?
As above
12. Who is the primary contact for this contract?
Mark Levitt Deputy Head of IT

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Ellie James
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure, details can be found on the following page.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk