

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

XXXXXX – by email

Date: 9th June 2021

Your ref: FOI

Our ref: FOI 2021 / 492

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 4th June 2021 concerning Custody Visits – Detainee Details and Time Spent in Custody.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having liaised with our Business Performance Team - I am not obliged to supply all of the information you have requested.

You wrote:

For the calendar years of 2019 and 2020, I would like you to provide me with the number of people booked into the force's custody suites following an arrest, broken down by month. I would like you to provide me with the age, sex and ethnicity of each detainee as well as the crime or power under which they were detained.

For each detainee, I would like you to provide me with the time of arrival at the designated custody facility and the time of their custody record's closure, regardless of whether the outcome was bail, RUI, a charge or any other outcome. I am seeking only the time arriving in and leaving custody detention so please do not include days on bail etc.

For each detainee, please provide the total number of time spent in police custody in minutes.

I would appreciate the information in spreadsheet format if possible.

Our response:

Please refer to the attached spreadsheet. This provides you with information on all the custody attendances for the time period you have requested – pivot tables on the various tabs break this information down as you requested by age / sex / ethnicity / power or reason for detention etc.

Please Note

With regards to the starting date / time and closing date / time of custody visits and/or duration of visit, we are not able to provide this information – our response to this part of your request is therefore :-

No Information Held

There is no obligation on an Authority to provide a reason why information is not held, however under our Section 16 duty to provide advice and assistance to an applicant wherever possible, please note the following by means of an explanation :-

- In a number of cases the closing date/time of the custody visit has not been recorded properly in our systems or has been left blank (it is not a mandatory function in our systems for this to be recorded).
- In a number of cases, these incomplete records have simply been populated retrospectively with an estimated date of closure, rendering the data inaccurate and unreliable.
- We would not be able to obtain the correct date and time of the end of a custody visit where it is known to be incorrect and make amendments to correct the base data as it is not recorded elsewhere on our system(s) to enable us to do that.
- We cannot simply remove erroneous entries from the data-set and publish only those results we know to be correct as any further processing or reporting of that data (working out averages, trends etc) would be inaccurate and not a true representation of the figures recorded.
- Wiltshire Police will not release in to the public domain any data which is known to be inaccurate / incorrect or indeed incomplete or which has known data-integrity issues.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk