

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

Date: 06 June 2021

Your ref: FOI

Our ref: FOI 2021/444

Reply contact name is: Ellie James

Dear ****,

I write in connection with your request for information dated 13 May 2021 concerning the Force's Hybrid and Public Cloud Strategy.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and having consulted our Head of IT I am now able to respond as follows.

You wrote & Our response:**1. Do you have a cloud strategy? (Please provide a link to the strategy)**

A) Yes – we have adopted the Government's 'cloud-first' approach in all our planning but do not have a specific cloud strategy.

2. When was the cloud strategy defined?

See above.

3. If yes, what is the focus of your cloud strategy?

C) Hybrid cloud (some combination of one or more public clouds, private cloud and on-premises)

4. What public cloud(s) do you use?

This question is exempt by virtue of **Section 31(1)(a)(b)**. Please see below for the harm test and public interest test.

5. What percentage of your applications and/or workloads is on premise?

D) 50% - 75%

6. What percentage of your applications and/or workloads is in the public cloud?

B) 10% - 25%

7. What percentage of your data is on premise?

D) 50% - 75%



INVESTOR IN PEOPLE

8. What percentage of your data is in the public cloud?

C) 25% - 50%

9. What percentage of your infrastructure is legacy?

B) 10% - 25%

10. Do you have third-party services or solutions on premise that are not cloud-ready or fit for cloud migration?

A) Yes

11. What workloads or functions have you moved to the cloud? (Multiple answers. Please specify other if not listed)

A) Office productivity (e.g. Microsoft 365, Google Workspace)

B) Citizen-facing digital services (e.g. GOV.UK)

C) Back-office applications (e.g. transaction processing)

F) Corporate functions (e.g. HR, Finance, CRM)

G) Intranet

H) Public website

I) Backup, business continuity and disaster recovery

12. What challenges did you face when moving to the public cloud? (Multiple answers. Please specify other if not listed)

A) Migrating certain applications

B) Legacy infrastructure

C) Different refresh cycles

D) Difficulty proving cost illustrations

E) Funding paths (Capex/Opex)

I) Data privacy concerns

13. What percentage of your infrastructure do you plan to be public cloud based in 12 months' time?

C) 25% - 50%

14. What percentage of your infrastructure do you plan to be public cloud based in three years' time?

C) 25% - 50%

15. How much has your organisation spent on public cloud since the Government's G-Cloud or 'cloud-first' policy was introduced in 2012?

No Information Held - Wiltshire Police do not hold this information as the IT provision was managed by Wiltshire Council as part of a shared service during this period.

16. How much has your organisation spent on on-premise infrastructure since the Government's G-Cloud or 'cloud-first' policy was introduced in 2012?

No Information Held - Wiltshire Police do not hold this information as the IT provision was managed by Wiltshire Council as part of a shared service during this period.

17. How much has your organisation spent on cloud/infrastructure consultancy services in FY 20-21?

No Information Held - Wiltshire Police do not hold this information as the IT provision was managed by Wiltshire Council as part of a shared service during this period.

18. How much was spent on public cloud data egress charges in FY 20-21?

No Information Held - Wiltshire Police do not hold this information as the IT provision was managed by Wiltshire Council as part of a shared service during this period.

Question 4

Section 31 is a prejudice based qualified exemption and therefore requires both a harm test and a public interest test to be conducted, which can be found below:

Public Interest Test - Section 31(1)(a)(b)

Evidence of harm

The information you have requested relates to details of software used to hold and protect the information held by Wiltshire Police. To disclose this information would undermine the core principles of policing which are to prevent and detect crime. If information which is connected with operational systems, storage of sensitive information and security processes was released into the public domain, substantial harm would be caused.

Factors favouring Disclosure

It is in the interest of the public that Wiltshire Police maintain a computer system to ensure the protection of it's information. Disclosing the specific type of public cloud used will ensure that we are transparent and can be held accountable for our decisions.

Disclosure of this information would also provide the public with an insight into the financial resoures of the Police force and how this is being utilised, prompting discussion around the funding of public services.

Factors favouring Non-disclosure

Disclosure of this information into the public domain would highlight which software individual forces use to process and store sensitive information. Identifying the specific cloud has the potential to undermine law enforcement by providing an awareness of how Wiltshire Police manage and store their information. Release of this information would highlight to any cyber-criminals intent on carrying out cyber-attacks on police system the type of cloud used and therefore the possible vulnerabilities of the software, essentially providing them with information that would aid them in their criminal activities, having a detrimental effect on the Forces ability to function effectively.

The Police Service and Wiltshire Police have a responsibility to instil public confidence so that people can enjoy a general sense of safety and security. Should Law Enforcement systems be undermined, members of the public and Police staff may be at greater risk of harm if criminals are armed with valuable information which may assist them in accessing police networks and obtaining large amounts of sensitive information. Clearly, any erosion of police advantage against criminals would not be in the public interest.

Balance Test

The Police service will not divulge any information that will result in the safety of an individual, staff or officer, or lead to the key law enforcement principles being undermined.

The public interest test is centred on whether information should be released so that any person can view it.

Whilst it is in the public interest for a Force to be transparent, I do not believe this, coupled with the need for accountability, outweighs the necessity for our systems to be protected from potential

hackers. If our systems were to be compromised, this would undermine Wiltshire Police's ability to prevent and detect crime, putting the public at large at risk. It is for this reason I am of the opinion that no disclosure in respect of question 1 will be made.

Section 17 of the Freedom of Information Act 2000 requires the Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice for those aspects of your request.

Exemptions applied:

Section 31 Law enforcement

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Ellie James
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure, details can be found on the following page.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk