

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

Date: 15 April 2021

Your ref: FOI

Our ref: FOI 2021/334

Reply contact name is: Ellie James

Dear ****,

I write in connection with your request for information dated 09 April 2021 concerning Malicious Communications.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and having consulted our Business Intelligence Unit I am now able to respond as follows.

You wrote:

A) How many reports of Malicious and Offensive Communications have been made to your force in the policing year 2020/21 where the victims have been under the age of 18? By malicious and offensive communications I am interested in distressing, offensive or threatening communications sent via text or social media, cyber-bullying/trolling, virtual mobbing, cyberstalking and online harassment.

B) How many reports of Malicious and Offensive Communications have been made to your force in the policing year 2019/20 where the victims have been under the age of 18? By malicious and offensive communications I am interested in distressing, offensive or threatening communications sent via text or social media, cyber-bullying/trolling, virtual mobbing, cyberstalking and online harassment.

Our response:

Fiscal Year	Total
2019-2020	192
2020-2021	211
Grand Total	403



INVESTOR IN PEOPLE

Please note that this data is based on the 'cyber-tag' being attached to specific crime codes. For example, threats to kill via text would be 'Threats to Kill' tagged with either 'Cyber Enabled', 'Cyber Facilitated' or 'Cyber Dependant'. These tags are not mandatory and therefore this may not capture every single report of Malicious Communications via cyber means.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Ellie James
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure, details can be found on the following page.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk