KEEP IN TOUCH

pcc
Police & Crime Commissioner
for Wiltshire and Swindon

PeopleFirst
Our service to you

There are many ways that you can contact Wiltshire Police. You can 'call up' on the new 101 non emergency number (always dial 999 in an emergency), you can 'click on' to the Wiltshire Police website or the Police and Crime Commissioner website to access a range of online services, or you can 'call in' to one of our Enquiry Offices or front counter services.

Below you will see a summary of just some of the ways you can **Keep In Touch**.

CALL IN

Enquiry Offices

At one of our Enquiry Offices you can report a crime, produce your driving documents if required to do so, make enquiries about lost and found property and access information about your local neighbourhood policing team.

The Enquiry Office locations and opening hours are listed below:

- **Chippenham - Monkton Park**
  Monkton Park, Chippenham, SN15 1ER
  Monday – Saturday: 8.00am - 8.00pm
- **Marlborough Police Station**
  George Lane, Marlborough, SN8 4DB
  Monday – Friday: 9.00am – 5.00pm
- **Melksham Police Station**
  Hampton Park West, Melksham, SN12 6QQ
  Monday – Friday: 9.00am – 5.00pm
- **Salisbury Police Station**
  Wilton Road, Salisbury, SP2 7HR
  Monday – Saturday: 8.00am – 8.00pm Sunday: 10.00am – 6.00pm

- **Swindon Police Station Gablecross**
  Shrivenham Road, South Marston, Swindon, SN3 4RB
  Monday – Saturday: 8.00am – 8.00pm Sunday: 10.00am – 6.00pm
- **Trowbridge Police Station**
  Polebarn Road, Trowbridge, BA14 7EP
  Monday – Saturday: 8.00am - 8.00pm

Please note that all Enquiry Offices are closed on a Bank Holiday

Police and Council Library Information Points

You can also visit 15 Police Information Points in libraries across the county to report lost or found property, get answers to common police enquiries or use the non emergency police telephone.

Police Information Points are operational at the following libraries: Amesbury, Bradford-on-Avon, Calne, Chippenham, Corsham, Devizes, Malmesbury, Marlborough, Melksham, Mere, Salisbury, Trowbridge, Warminster, Westbury and Wootton Bassett.

CALL UP

Emergency calls: In an emergency dial **999**

Non emergency calls: Dial **101**

101 is a new national non emergency number that, as from 19 September 2011, is the new non-emergency number to contact Wiltshire Police. This number replaces the 0845 number.

CLICK ON

You can visit **www.wiltshire.police.uk** to report a crime, contact your local neighbourhood policing team, read latest news releases or find out more about Wiltshire Police.

You can also visit the Police and Crime Commissioner website:
www.wiltshire-pcc.gov.uk

COMPLAIN, COMPLIMENT or COMMENT

Complaint

If you feel dissatisfied with the service you have received and you wish to make a complaint, then some of the ways you can do so are through the Wiltshire Police website by visiting the ‘contact us’ section, at one of our Enquiry Offices or over the telephone by calling the new non emergency number **101**.

Compliment

Wiltshire Police frequently receive letters of thanks from members of the public who take the time to write to say how impressed they are with the service that we provide. If you wish to, you can give a compliment about the service you have received by visiting the ‘contact us’ section on the Wiltshire Police website.

Comment

You can make a general comment or ask a question either by speaking to your local neighbourhood policing teams, by calling us on **101**, or by writing to us.

Comments and general enquiries can also be made on the Wiltshire Police website through the ‘contact us’ section.

You can also follow Wiltshire Police on facebook and twitter:

www.facebook.com/wiltshire.police
www.twitter.com/wiltshirepolice